

COVID Vaccination and Booster Information



To find out the latest, visit kp.org. To find the latest appointment information visit:

<https://healthy.kaiserpermanente.org/hawaii/health-wellness/coronavirus-information/vaccine-appointments>

Kaiser Permanente COVID-19 Vaccination Sites (as of 1/7/22)

Available by appointment only at the following Kaiser Permanente facilities.
Boosters also available by appointment for eligible people.

Parents: Please schedule an appointment for your child online at kp.org/evisits.



Pre-vaccination questionnaire: Please print [pre-vaccination questionnaire](#) and bring it to your appointment. If you are not able to print the document, it will be available at your appointment.

Vaccination card: Please bring your vaccination card for your second dose or booster.

Cancellations: To cancel, log in to your our kp.org account and select "Appointments."

Please cancel your appointment with Kaiser Permanente if you're scheduled at another health care provider or vaccination center.

Having trouble making an appointment online? Please call 808-432-2000, Monday - Friday, 8 a.m. - 5 p.m. Vaccines are subject to changes based on supply.

OAHU

Monday - Friday, 8:30 a.m.- 4:30 p.m.
(closed noon - 1 p.m.).

- Hawaii Kai Clinic
- Honolulu Medical Office
- Kailua Clinic
- Koolau Medical Office
- Mapunapuna Medical Office
- Moanalua Medical Center
- West Oahu Medical Office
- Waipio Medical Office

MAUI

Maui Lani Medical Office: Tuesday-Friday, 8:30 a.m. to 4:30 p.m. (closed noon to 1 p.m.)
Saturday, 8:30 a.m. to 2:30 p.m.

If you're already registered on kp.org, you can [sign in to make an appointment](#).

For help or more information, please call 808-432-5330 (Oahu), 1-800-651-2237 (toll-free),
1-877-447-5990 (toll free for the hearing/speech impaired)

Get your flu shot

You can have COVID-19 and flu at the same time. Get your COVID-19 vaccine and annual flu shot now to protect yourself and your family. Walk in Monday to Friday, 8:30 a.m. to noon and 1 to 4:30 p.m. at Hawaii Kai, Honolulu, Kailua, Koolau, Mapunapuna, Moanalua, Waipio, West



Oahu, Wailuku, Lahaina, Hilo, Kona, Waimea and Lihue. No appointment needed! Our flu shot clinics are open for adults and children 6 months or older. For everyone's safety, please wear a mask when you visit our flu shot clinics. You also can get a flu shot at no additional cost from some retail pharmacies now through March 31, 2022. To find out more, visit kp.org/flu.

You can get your COVID-19 vaccine or booster at most locations. Please make an appointment for COVID-19 vaccine. Visit kp.org/covidvaccine. If you cannot make your appointment online, call **808-432-2000** on Oahu. On Maui, call **808-243-6000**. TTY 711.

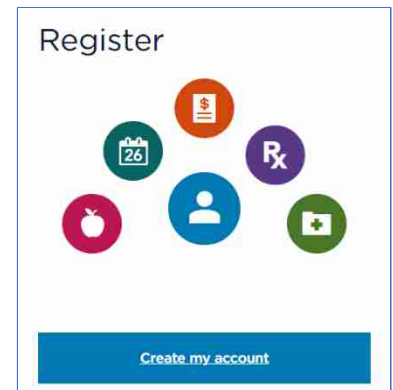


For help or more information, please call 808-432-5330 (Oahu), 1-800-651-2237 (toll-free), 1-877-447-5990 (toll free for the hearing/speech impaired)

FREQUENTLY ASKED QUESTIONS

What’s the best way to communicate with my PCP?

- For non-emergent concerns, log into your KP.org account. <https://healthy.kaiserpermanente.org/hawaii/register>.



1) How do I make an appointment with a doctor?

- Book online at kp.org/appointments 24/7.
- During clinic hours, call a clinic.
- After clinic hours, call After-Hours Advice Line.
- On Oahu call: [1-808-432-2000](tel:1-808-432-2000).
- On Neighbor Islands: [1-800-243-6000](tel:1-800-243-6000) (toll free).
- Or 711 TTY for hearing/speech impaired.

2) How do I get help with my medication refills?



Fill and refill medication at kp.org/pharmacycenter
 Order refills by phone, 24 hours a day, 7 days a week 808-643-7979 (statewide)
 TTY 711 (toll free)

3) How do I get help with transportation to my doctor appointments?

If you need help to get to your appointment but are unable to get transportation, a Member Care Services Associate (MCSA) may be able to assist you if it is medically needed. Please call at least one week before your scheduled appointment.

Oahu

Oahu Clinics call 808-432-5330



Maui

Maui Clinics call 808-243-6613



For help or more information, please call 808-432-5330 (Oahu), 1-800-651-2237 (toll-free),
 1-877-447-5990 (toll free for the hearing/speech impaired)

NONDISCRIMINATION NOTICE

Kaiser Permanente complies with applicable Federal civil rights laws and does not discriminate, exclude people, or treat people differently because of:

- Race
- National Origin
- Disability
- Color
- Age
- Sex

Kaiser Permanente provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Kaiser Permanente provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact **808-432-5330**, toll-free **1-800-651-2237** or by TTY **711**

If you believe that Kaiser Permanente has failed to provide these services or discriminated in another way, you can file a grievance with: Kaiser Civil Rights Coordinator, 711 Kapiolani Blvd., Honolulu, HI 96813. Phone: **808-432-5330** or toll-free **1-800-651-2237**; TTY: **711**; Fax: **808-432-5300** ; Email: civil-rights-coordinator@kp.org.

You can file a grievance in person or by mail or fax. If you need help filing a grievance, the Kaiser Civil Rights Coordinator is available to help you.

You can also file a grievance with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building, Washington, D.C. 20201; **1-800-368-1019**, **1-800-537-7697** (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

HELP IN YOUR LANGUAGE

<p>(English) Do you need help in another language? We will get you a free interpreter. Call 1-800-651-2237 to tell us which language you speak. (TTY: 711).</p>
<p>(Cantonese) 您需要其它語言嗎? 如有需要, 請致電 1-800-651-2237, 我們會提供免費翻譯服務 (TTY: 711).</p>
<p>(Chuukese) En mi niit alilis lon pwal eu kapas? Sipwe angei emon chon chiaku ngonuk ese kamo. Kokori 1-800-651-2237 omw kopwe ureni kich meni kapas ka ani. (TTY: 711).</p>
<p>(French) Avez-vous besoin d'aide dans une autre langue? Nous pouvons vous fournir gratuitement des services d'un interprète. Appelez le 1-800-651-2237 pour nous indiquer quelle langue vous parlez. (TTY: 711).</p>
<p>(German) Brauchen Sie Hilfe in einer anderen Sprache? Wir koennen Ihnen gern einen kostenlosen Dolmetscher besorgen. Bitte rufen Sie uns an unter 1-800-651-2237 und sagen Sie uns Bescheid, welche Sprache Sie sprechen. (TTY: 711).</p>
<p>(Hawaiian) Makemake `oe i kokua i pili kekahi `olelo o na `aina `e? Makemake la maua i ki`i `oe mea unuhi manuahi. E kelepona 1-800-651-2237 `oe ia la kua a e ha`ina `oe ia la maua mea `olelo o na `aina `e. (TTY: 711).</p>
<p>(Ilocano) Masapulyo kadi ti tulong iti sabali a pagsasao? Ikkandakayo iti libre nga paraipatarus. Awaganyo ti 1-800-651-2237 tapno ibagayo kadakami no ania ti pagsasao nga ar-aramatenyo. (TTY: 711).</p>
<p>(Japanese) 貴方は、他の言語に、助けを必要としていますか? 私たちは、貴方のために、無料で通訳を用意できます。電話番号の、1-800-651-2237 に、電話して、私たちに貴方の話されている言語を申し出てください。 (TTY: 711).</p>
<p>(Korean) 다른언어로 도움이 필요하십니까? 저희가 무료로 통역을 제공합니다. 1-800-651-2237 로 전화해서 사용하는 언어를 알려주십시오 (TTY: 711).</p>
<p>(Mandarin) 您需要其它语言吗? 如有需要,请致电 1-800-651-2237, 我们会提供免费翻译服务 (TTY: 711).</p>
<p>(Marshallese) Kwoj aikuij ke jiban kin juon bar kajin? Kim naj lewaj juon am dri ukok eo ejjelok wonen. Kirtok 1-800-651-2237 im kwalok non kim kajin ta eo kwo melele im kenono kake. (TTY: 711).</p>
<p>(Samoan) E te mana'omia se fesoasoani i se isi gagana? Matou te fesoasoani e ave atu fua se faaliliu upu mo oe. Vili mai i le numera lea 1-800-651-2237 pea e mana'omia se fesoasoani mo se faaliliu upu. (TTY: 711).</p>
<p>(Spanish) ¿Necesita ayuda en otro idioma? Nosotros le ayudaremos a conseguir un intérprete gratuito. Llame al 1-800-651-2237 y díganos que idioma habla. (TTY: 711).</p>
<p>(Tagalog) Kailangan ba ninyo ng tulong sa ibang lengguwahe? Ikukuha namin kayo ng libreng tagasalin. Tumawag sa 1-800-651-2237 para sabihin kung anong lengguwahe ang nais ninyong gamitin. (TTY: 711).</p>
<p>(Tongan) 'Oku ke fiema'u tokoni 'iha lea makehe? Te mau malava 'o 'oatu ha fakatonulea ta'etotongi. Telefoni ki he 1-800-651-2237 'o fakaha mai pe koe ha 'ae lea fakafonua 'oku ke ngaue'aki. (TTY: 711).</p>
<p>(Vietnamese) Bạn có cần giúp đỡ bằng ngôn ngữ khác không? Chúng tôi sẽ yêu cầu một người thông dịch viên miễn phí cho bạn. Gọi 1-800-651-2237 nói cho chúng tôi biết bạn dùng ngôn ngữ nào. (TTY: 711).</p>
<p>(Visayan) Gakinahanglan ka ba ug tabang sa imong pinulongan? Amo kang mahatagan ug libre nga maghuhubad. Tawag sa 1-800-651-2237 aron magpahibalo kung unsa ang imong sinulti-han. (TTY: 711).</p>